

Privacy Policy

1. General information

In order to protect the privacy of its users LuckyCaravan Pictures complies with the French legislation regarding the collecting and processing of personal data at the CNIL, the independent administrative authority that exercises its functions in accordance with the French Data Protection Act of the 6th of January 1978, amended the 6th of August 2004.

2. Collection, use and retention of data

Data Collection

"Personal data" refers to information about you as a natural person, information which you provide voluntarily by registering on the website, or that LuckyCaravan Pictures collects in connection with your navigation and that, whatever the nature, allows you to identify yourself, directly or indirectly. Personal data therefore includes information (such as your names, contact details and electronic identification data available on or from your computer (such as "cookies" or "IP addresses").

Electronic identification data identifies your login terminal or pages viewed on the website during your browsing and is generally insufficient on its own to identify you personally.

LuckyCaravan Pictures collects your personal data when you register, when you browse our website and when you make a request to LuckyCaravan Pictures via the "contact" form.

The personal data you provide voluntarily must be accurate and not prejudice the interests or rights of third parties.

Cookies

When browsing our website, information about your navigation is likely to be saved in "cookie" files, installed on your terminal. These cookies do not allow to identify you but record information related to the navigation of your terminal on our site, facilitating your subsequent navigations on our website. These cookies are placed on our website, either directly by us or by our partners.

The cookies we send to your terminal allow us to:

- Manage and securely access your account.
- Provide content relevant to your interests.
- Send you order confirmations.
- Register your rights, if any, to technical support or other benefits that may be made available to registered users.
- Respond to customer service requests, questions and concerns.
- Send you requested product or service information.
- Keep you informed of our special offers and services as well as those of selected third parties.
- Investigate, prevent or take action regarding illegal activities and/or violations of our agreements
- Meet our research and product/service development needs and improve our services.
- Customize your experience, including targeting our services and suggestions to you.
- Establish statistics to improve our services.
- Adapt the presentation of our site to the display preferences of your terminal.

You have the possibility to configure your navigation software so as to reject, totally or partially, the registration of "cookies". A setting rejecting the registration of cookies is however likely to alter the quality of your navigation and deprive you of certain functionalities and services of the website.

Use of data

The information you provide on the website allows LuckyCaravan Pictures to:

- Process your questions or requests for information,
- Send you, subject to your agreement, advertising messages or commercial prospectings,
- Inform you about LuckyCaravan Pictures products,
- Keep you informed of the latest news regarding LuckyCaravan Pictures.

The information essential to LuckyCaravan Pictures is indicated by an asterisk in the different pages of the Site. Other information is optional and allows us to get to know you better and improve our communications and services.

The essential information collected by LuckyCaravan Pictures includes your name, surname, postal address, e-mail address, date of birth and telephone number.

Retention of data

Your personal data is stored as long as your account is active or as needed to provide you services. If you wish to delete your account or request that we no longer use your information to provide you services, contact us at contact@luckycaravan.pictures We will respond to your request within 30 days.

We will retain the information necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

3. Sharing and disclosure of data

LuckyCaravan Pictures transmits your personal data to a third party only:

- when you have given us your prior agreement to share this information (for example for a special promotional event);
- when LuckyCaravan Pictures must share this information with its distributors, service providers and especially its technical service providers to provide you with the service you have requested.
- when LuckyCaravan Pictures receives the request of a judicial authority or of any administrative authority authorized by the law requesting the communication of this information in accordance with the legislative provisions in force.

LuckyCaravan Pictures takes all precautions to ensure the confidentiality and security of personal data collected when forwarded to the aforementioned persons.

4. Security measures

LuckyCaravan Pictures strives to protect your personal data from damage, loss, misappropriation, intrusion, disclosure, alteration or destruction.

LuckyCaravan Pictures' computer systems include a data encryption system and a software protection device. Procedures for the physical and electronic backup of the data collected on the website are implemented, in accordance with the French legislation in force concerning the protection of personal data.

The employees of LuckyCaravan Pictures and its partners who, because of their function, would have access to your personal data are committed to the utmost confidentiality in this respect.

However, LuckyCaravan Pictures does not control the risks related to the functioning of the internet and draws your attention to the existence of possible risks in terms of punctual loss of data or breach of the confidentiality of the data transiting via this network. The information provided on the website may be suspended for reasons beyond our control.

5. Right of access, modification, rectification and deletion

You have a general right to access, modify, rectify and delete data that concerns you. You can exercise it by sending your request by email to contact@luckycaravan.pictures

6. Use of data in the event of a change of control of the company

The data collected by LuckyCaravan Pictures may be transferred to third parties in connection with a change of control of the Company, an acquisition, a collective proceeding or a sale of the assets of the Company.

7. Updating the Personal Data Policy

LuckyCaravan Pictures may change its Privacy Policy. If LuckyCaravan Pictures wishes to use your personal data in a different manner from that stipulated in the Personal Data Policy at the time of collection, these changes will be notified to you on the website.

Due to changes that may occur in the Privacy Policy, we invite you to visit the "Privacy policy" section on a regular basis.

8. Language of the Policy

This website can be consulted in various languages and from various countries. However, it is established and registered in FRANCE.

This policy was therefore originally written in French, the only language being taken into account in the event of litigation, even in the presence of translations, which must be considered a simple convenience and not having any legal effect.